

**21st Annual WI-CARH Conference**  
**November 8, 2018**  
**Kalahari Resort & Convention Center - Wisconsin Dells, Wisconsin**

**CONFERENCE AGENDA:**

7:30 – 8:30	<b>Registration and Breakfast</b>	1:45 – 2:30	<b>Blended Occupancy Specialist - BOS</b> Properties with mixed financing and blended occupancy are more common than ever before. Housing professionals must be able to ensure compliance with multiple programs at one site. This session will discuss the mixed financing and blended occupancy properties and give you the tools to navigate through this process.
8:30 – 9:00	<b>Welcome &amp; Opening Remarks</b> by WI-CARH President, Russell Kaney and State Director Frank Frassetto		
9:00 – 10:30	<b>WINGS of Positive Change! Keynote with Toni Blake.</b> In this dynamic keynote presentation, you will see how “Lift” and “Drag” effect your everyday flight! Toni will share the human habits of great property management professionals and inspire you with great tools for conflict resolution. It is sure to be a motivational and inspiring session to kick off the day.	2:30 – 2:45	<b>Break with Exhibitors</b>
		2:45-4:00	<b>Emergency Planning and Insurance Issues.</b> What would you do if your property has a fire, flood or storm damage? This session will walk you through the process to be prepared in case of an emergency. We will also discuss different insurance issues to make sure you make the right insurance selection and talk about common insurance claim headaches.
10:30 - 11:00	<b>Break with Exhibitors - Introductions of exhibitors and time to visit exhibitor booths.</b>		
11:00 – 11:45	<b>Community Facilities Funding Opportunities.</b> This session will provide basic information on Rural Developments Community Facilities Loan and Grant Programs. You will be given a brief overview of program requirements, discuss who is eligible for this funding and provide samples of projects funded around the State. The session will end with a discussion and specifics on a project located in Baraboo, Wisconsin and you will have time for questions and answers.	4:00-4:30	<b>Attracting and Retaining Employees.</b> Attracting and keeping employees can be difficult. This session will provide some suggestions to help you find that top talent and ensure they stick with you and your organization for years to come.
		4:30-5:00	<b>Legal Compliance Issues.</b> We will discuss leases, tenants, contracts, and fair housing. As a housing owner and/or manager, you will need to be up-to-date on all these subjects and more. There will be time to take your questions.
11:45 - 12:30	<b>RD Updates Panel and Wisconsin State Credit representatives from RD &amp; WHEDA.</b> This panel will provide the latest updates and how they may affect your properties, allowing time for Q&As. The Wisconsin State Credit will also be discussed.	5:00	<b>Closing Comments &amp; Final Raffle Drawing</b> – <i>You won't want to miss the final raffle as you can win some great prizes.</i>
12:30 – 1:45	<b>Lunch Provided - Brief Luncheon Program for WI-CARH's Awards and Scholarship Program and General Membership Meeting.</b>	5:00 – 7:00	<b>Reception - Join us in the Ivory Coast Lounge for delicious hors d'oeuvres. Relax and network with fellow conference goers - a great way to end your conference day.</b>